**DCE Privacy Policy** 

Effective Date: Jan. 1, 2025

DCE Solar, DCE Services, and DCE Design (collectively "DCE," "we," "our," or "us") are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our website, social media channels, and other digital platforms.

**Information We Collect** 

We may collect the following types of information:

Personal Information: Name, email address, phone number, company affiliation, or other details you voluntarily provide through forms, event registrations, or inquiries.

Usage Data: Information about how you interact with our website or social media pages, including IP addresses, browser type, device identifiers, and browsing behavior.

Social Media Interactions: If you engage with DCE on social media (likes, comments, shares, direct messages), we may collect publicly available information associated with your account.

**How We Use Your Information** 

We use the information we collect to:

Respond to inquiries, requests, and customer support needs.

Share company updates, newsletters, or marketing communications (with your consent).

Improve our website, digital tools, and social media engagement.

Promote events, projects, and services relevant to renewable energy.

Ensure compliance with applicable laws and protect DCE's rights and operations.

**Sharing of Information** 

We do not sell your personal information.

We may share information only in the following cases:

With trusted service providers who support our website, social media, or communication tools, under confidentiality agreements.

When required by law, regulation, or legal process.

To protect the security, property, or rights of DCE, our employees, or partners.

### **Cookies and Tracking**

Our website may use cookies and similar technologies to enhance your experience, analyze trends, and understand user behavior. You can manage cookie preferences through your browser settings.

### Third-Party Links and Platforms

Our website and social media may contain links to third-party sites. We are not responsible for the privacy practices of these external websites or platforms.

#### **Your Choices**

You may unsubscribe from our email communications at any time by following the link included in each message.

You may adjust your social media privacy settings to control the information you share with us.

You may contact us directly to request access, correction, or deletion of your personal information, subject to applicable laws.

## **Data Security**

We implement reasonable technical and organizational safeguards to protect your personal information. However, no digital system can be guaranteed fully secure.

### Children's Privacy

DCE does not knowingly collect information from children under 13. If we become aware that such information has been provided, we will take immediate steps to delete it.

# **Updates to This Policy**

We may update this Privacy Policy periodically. Any changes will be posted with a revised effective date. Continued use of our website or social platforms after changes indicates acceptance of the updated policy.

### **Contact Us**

If you have questions about this Privacy Policy or DCE's data practices, please contact us at:

DCE Solar

Infor@dcesolar.com